

Executive Summary

Report from the University Ombudsman of the Universidad Carlos III de Madrid
High School Year 2017-2018

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University Defender Office of the Universidad Carlos III de Madrid

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Authors: *Emilio Olías Ruiz, University Defender; María del Mar Sánchez Pinilla, Assistant University Defender; Paz Mayor, Administrative Support*

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EXECUTIVE SUMMARY

A summary text of the University Defender's report is presented here for the course 2017-2018, in which details are collected of the actions carried out, from different visions and categorizations. Considering 205 interventions, it is noteworthy that most of them have focused towards the student group, being 68 the actions directed towards students of the Getafe Campus and being the least those carried out on the Campus of Colmenarejo (4 performances) and Madrid-Puerta Toledo (4 performances).

When comparing the data of the total performances of the academic year 2017/18 with the preceding courses, It is verified that it has significantly increased the number of those coming from the Getafe Campus, which went from 87 to 138, and in the Leganés Campus, from 37 to 57. The variations of the rest of Campus do not show importance to emphasize.

MEETINGS & ENCOUNTERS

The components of the University Defender participated during the academic year 2017-18 in meetings and encounters:

- XX State Meeting of University Defenders, held in Cuenca, organized by CEDU, "*Conferencia Estatal de Defensores Universitarios*" State Conference of University Defenders, with the University of Castilla-La Mancha acting as host. The meeting was held from 8 to 10 november 2017 and in it is they were treated the following work topics:
 - Intellectual property in the University (PDI and students).
 - Academic freedom: concept, limits and harmonization with other rights and obligations.
 - The role of University Defenders: Balance and perspectives.

- Conference of University Defenders of the Regional Government of Madrid, held on April 4, 2018 at the University Carlos III of Madrid. The day was developed with three work tables related to the following topics:
 - Work Table I:
 - "Legal framework on equal treatment and non-discrimination by sexual orientation and gender identity and/or expression in the Regional Government of Madrid".

- Work Table II:
 - "The new general regulations on data protection and its application in universities".
 - "What he hopes (and also despair) of the work of a University Defender: notes from the experience of administrative law."
 - Work Table III:
 - "How, when and how students go to the University Defender: the real and pretended role of the Delegates of Students as a channel of protest."
- Presentation and approval of the report of the University Defender 2016-2017 in the University Senate and carried out by Dr. José Antonio Moreira González, University Defender and by D^a. Francisca Cabezas Alonso, Assistant University Defender, May 9, 2018.
- In the plenary of the Senate of the University Carlos III of Madrid, in its session of 9 of May of 2018, were elected PhD. Emilio Olías Ruiz, Professor of the Department of Electronic Technology, as University Defender, with 149 votes in favour, of the 168 votes and Ms. María del Mar Sánchez Pinilla, Member of the Administration and Services Staff of the University, as Assistant University Defender.
- Assistance of the University Defender to the award ceremony of the Social Council of the University Carlos III of Madrid, AWARDS OF EXCELLENCE 18, 10th Edition. UC3M Auditorium of the Campus of Leganés, May 16, 2018.
- Assistance of the University Defender and of the Assistant University Defender to the Conference 14th ENOHE Annual Conference and 2nd ENOHE/ Accuo Joint Conference, June 6-8, 2018, at the University of Edinburgh, Scotland. The meeting had the following motto: "Solving conflicts on Campus: Strategies for Enhanced Policies and Effective Operations".
- Outgoing and incoming Defenders Assistance to the inauguration of the New University Defender of the University Carlos III of Madrid, Dr. D. Emilio Olías Ruiz and the Assistant University Defender, Ms. María del Mar Sánchez Pinilla, July 24th, 2018.

REPORTS AND RECOMMENDATIONS

In Annex II of the Memory, detailed actions are collected on the 72 reports and the 3 recommendations that have been made during the academic year 2017-2018. In particular, these actions are mainly focused on administration and service personnel and are concerned with the following issues:

- A report (with recommendation) derived from a mediation Act (71 complaints plus 1 mediation generates the 72 reports) in the face of the collective discomfort of a service by the call for employment management scale, sub-group A2; with the creation of a new specialized area and the incorporation of new personnel to this area as well, considering that there is discrimination that affects the personnel already in that service and that they consider that it is not promoted, alleging the Direction of the service organizational reasons.
- Sixty eight reports (with recommendation); 67 of the PAS Collective and 1 of the PDI concerning the same complaint: to take measures to restore supposed rights injured by change in the call for social aid of transport in its modality C.
- Three reports (with recommendation) generated by an individual complaint and two collectives on the new model of training courses of the PAS.

As regards the recommendations, 3 have been allocated to the student group and have been:

- Complain presented by previous Delegate of the Double Degree in International Studies and Law representing Delegate of Students against discriminatory situation in the Call Erasmus + In front of the Degree in International Studies (with report).
- Absence of places in the tuition of the subject "Skills: Humanities" for students of 2nd Audiovisual Communication by change of curriculum of the degree.
- Consultation of tuition discounts for obtaining honors.

The details of these actions can be consulted in the complete Memory that has been elaborated in Spanish language.